



Alpha 1 Induction Service Center, 1525 Old Alum Creek Drive, Columbus, Ohio 43209

Alpha 1 Field Service

Alpha 1 services most makes & models of induction heating equipment. We have a 24 hour, seven day a week, customer hotline providing our customers with fast turnaround and decreased downtime at competitive rates.

Our Technicians

All of our technicians have a minimum of an associates degree in electronics engineering and are further trained specifically in the InductoTherm Group brand products: Alpha 1, Inductoheat, IHS, Lepel, Newelco and Radyne.

We send them to your plant with the tools & diagnostic equipment to troubleshoot your equipment. Through the initial conversations with your maintenance staff we can anticipate the solution to the problem and bring the probable spare parts required to get you back into production with the least amount of delay.

Customer Training Programs

We offer customer training programs designed around your equipment.

- To train your operators in the proper use of the equipment.
- To train your maintenance staff to troubleshoot the equipment.

This helps you get up and running quicker and aids us by providing valuable information about the problem areas prior to our service people coming to your plant.

Preventative Maintenance Programs

We offer preventative maintenance programs see our brochure BULLETIN FieldService02 for detailed information



Alpha 1 Induction Service Center

We specialize in the InductoTherm Group brand products Alpha 1, Inductoheat, IHS, Lepel, Newelco and Radyne.

Alpha 1 is the ONLY authorized dealer of Newelco service and spare parts in North America.

For more information, call 614-253-8900 or visit us at www.alpha1induction.com

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Leading Manufacturers of Melting, Thermal Processing & Production Systems for the Metals & Materials Industry Worldwide.